

## **KV Custom Windows & Doors - Imperial Series Window Systems**

### **A. Standard KV PVC window specifications:**

1. Window frame is 3-1/4" in thickness (4-5/8" also available at extra charge)
2. The 7/8" thick double glazed Low-E glass (R3.5) sealed unit is a high performance glass made with an invisible clear coating that controls heat flow. Optional Double Low-E (R4.2) glass is available at no extra charge or Triple glazed Low E glass (R5.6 & 6.1) at extra charge.
3. The insulated glass is filled with Argon gas (nearly up to 100%)
4. White "S" class super Spacers to provide a thermal break between the outside and inside layer of glass  
**All above features enhance the efficiency of insulation and energy saving. They reduce sound transmission and the possibility of interior edge condensation. They also help filter the UV thus preventing the interior drapes, upholstery and carpet from early fading.**
5. Casement window comes with Multi-point Lock which makes the window looks more neat and easy to operate
6. Both Casement and Awning windows are equipped with nesting hardware fold-down handles. This handle does not hinder blinds or shutter operation, it also avoids bodily injury to children.
7. Better view screens for openable windows

### **B. Installation methods**

1. **Retrofit Installation** (Frame to Frame)  
 New windows to be installed into existing wood frame and brickmould of opening. Outside window frame capped with aluminium sheet available in a variety of colours. Inside window frame, if applicable, finished with cove moulding in white color
2. **Brick to Brick Installation** (Full Tear Off)  
 Entire window frame and all interior trim to be removed from opening. New window comes with vinyl brickmould and vinyl jamb extension (MDF or cellular foam board) / wood jamb Extension (finger joint pine, oak or cherry) . Inside window frame to be finished with casing Trim. *Please note that existing blinds or shutters may not be reused due to change of window dimensions.*

**\* All old windows and debris will be removed.**

### **C. Warranties**

From the date of completion of installation, warranties will be provided by:

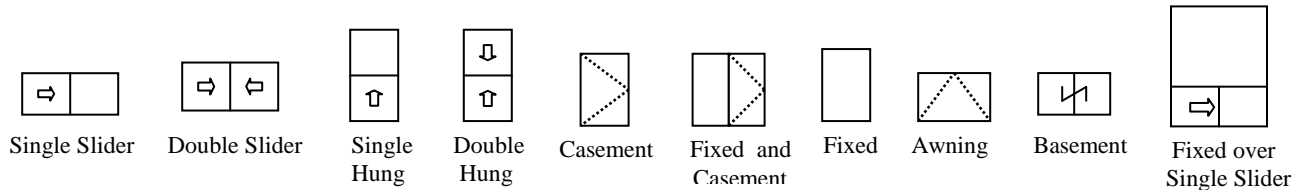
***KV Custom Windows & Doors Inc*** (please refer to KV warranty certificate for detail & exclusions)

1. Lifetime warranty on white & solid cream windows against defects in material & workmanship
2. 15-year warranty on painted windows
3. 25-year warranty on insulating glass units against seal failure resulting in an obvious obstruction of vision, film formation or dirt collection between the interior surfaces of the glass unit.  
 Pro-rated coverage after 25 years
4. Lifetime warranty on all KV window hardware, except screen panels

***Winford Windows Inc***

- 5 years warranty on workmanship of installation work that leads to water leakage or cold draft.

**D. Windows Illustration – all viewed from outside :**



For links of KV's Associations, Certifications, please go to [www.kvcustomwd.com](http://www.kvcustomwd.com)



**E. If you have ordered for window replacement, you will be contacted for installation arrangement once windows are ready. At this point, please keep in mind of the following:**

Since all alarm contacts will be disconnected when old windows are removed, it is advisable to arrange for your system contractor come for re-hook up of all contacts on the same day of window installation. The same goes for new alarm system installation. Such arrangement helps facilitate the system networking work and it enables the system wiring to be hidden behind the cove molding thus enhances professionalism of your alarm system installation.

In most cases of double windows, it is recommended that wood posts between windows be removed to allow bigger windowpanes for better view. We must stress that while we would do our best in filling up all possible holes after wood posts are removed; our work is limited to the basic touching-up with wood filler and paint. Should you deem it necessary, comprehensive cosmetic work could be arranged at extra charge.

It is also advisable for you to remove all decorative items and articles like blinds that get in the way of the window installation. This is to avoid possible damages on your valuables. We also remind you that while our installers would be happy to assist you in removing heavy items, we should not be held responsible for any damages that might occur in such doing.

Sales Support:            **Tel: 905-940-8073**  
                                  **Extn 19**            Contract Department for installation related arrangement  
                                  **Extn 22**            Customer Service Department